



March 17, 2020

Dear Ceres Global Customers and Partners:

The impact of the global pandemic caused by COVID-19 is evolving rapidly and could last weeks or even months. We want to reassure you that the Ceres Global companies (Ceres Global Ag Corp., Riverland Ag Corp., Delmar Commodities, and Nature's Organic Grist) continue to take steps necessary to ensure that Ceres Global is able to deliver on its commitments, while prioritizing the health and safety of customers, employees, and the communities we serve.

While there are many unknowns, we don't foresee anything at this point that will cause significant interruptions to our businesses or our ability to serve you. Ceres Global has made changes to its workflows and practices in order to continue to operate safely and efficiently in this new and continually-changing environment, and we expect to make more changes as the situation unfolds. Please be assured that we are committed to remaining proactive and to communicating often, and we appreciate your flexibility as we develop ways to operate as effectively as we always have.

We at Ceres Global remain confident that by living our corporate values and working together with our customers we will be able to overcome any issues that may arise. Together, we will succeed.

Thank you for your business and your trust in Ceres Global. Please let us know if you have any questions or concerns.

Sincerely,

Robert W. Day President and CEO









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